

您知道自己享有隐私权吗？

任何机构如果储存了可用于识别您个人身份的资料，则必须确保这些资料得到保护。这是法律规定。您的电子邮件、地址、姓名、电话、录音或照片均受到保护。

《2020年隐私法》（Privacy Act 2020）是一项专门保护您个人数据的法律。隐私委员办公室（我们）负责执行落实该项法律。

您随时可以要求查阅自己的个人资料。

根据《隐私法》，您有权要求相关机构提供其持有之关于您的个人数据。您可以向新西兰的任何机构、企业或政府部门查询。如果资料有误，亦可要求其进行修正。

查询时应清楚说明您需要哪些资料，最好是具体到某个时间段。

您可以通过电子邮件、信件、电话或亲自前往的方式查询以获取自己的个人资料。一般情况下，对方会在 20 个工作日内回复。

大多数情况下，取得自己的个人数据不需要付费。

您可以借助我们网站上的“AboutMe”线上表格与企业及机构进行联络。您亦可选择不使用该表格。

“AboutMe” www.tinyurl.com/RequestYourInfo 将要求您填写姓名及联系方式。您可以在这里找到想要联系的部分机构的电子邮件地址。您亦需填写想要查询哪些资料。请注意，我们不会为您的申请储存副本，因此您需要自行保留相关信息。

我的个人数据已经外泄！

首先，应与您认为有可能泄露隐私的机构联系，尝试自行解决问题。

如果联系相关机构未能解决，您可以联系我们。我们或许能提供帮助。

向隐私专员进行投诉。

无论年龄或处境如何，新西兰所有人都享有隐私权。提出隐私相关投诉是免费的。

您可以透过我们的网站 www.privacy.org.nz 或致电 0800 803 909 进行投诉。

您是否为聋人、听障人士、视听障人士、语言障碍人士，或说话困难？新西兰中继服务 www.nzrelay.co.nz 可以为您提供协助。

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0800 803 909
privacy.org.nz

Did you know you have privacy rights?

Organisations who store any information that can identify you must protect it. It's the law. Your email, address, name, phone number, recordings, or photos of you are all protected.

The Privacy Act 2020 is the law that protects your personal information. It's the job of the Office of the Privacy Commissioner (that's us) to enforce that law.

You can always ask for your own information.

The Privacy Act gives you the right to ask for personal information that organisations hold about you. You can ask any organisation, business, or government agency in New Zealand. You can also ask them to correct your information if it's wrong.

When you ask, you should be clear and it also helps to tell them the time period you're asking about.

You can ask for your information by email, letter, phone, or in person. You should hear back within 20 working days.

Most times you should get your information for free.

Our website has an online form called 'AboutMe' that might help you contact businesses and organisations. You don't have to use this form.

'AboutMe' www.tinyurl.com/RequestYourInfo will ask for your name and contact details. It has email addresses for some of the organisations that you might be trying to contact. It also asks you to write out what information you want to know. We will not get a copy of your request, so you need to keep the details.

My personal information got leaked!

First you need to contact the organisation who you think breached your privacy and try to fix the problem yourself.

If contacting the organisation doesn't work, then you can contact us. We may be able to help.

Make a complaint to the Privacy Commissioner.

Everyone in New Zealand, regardless of their age or situation, has privacy rights. It's free to make a privacy complaint.

You can complain through our website www.privacy.org.nz or by calling 0800 803 909.

Are you deaf, hard of hearing, deafblind, have a speech impairment, or find it hard to talk? The New Zealand Relay Service at www.nzrelay.co.nz can help you.

It's free to make a privacy complaint.



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