

# 您知道自己享有隱私權嗎？

任何機構如果儲存了可用於識別您個人身份的資料，則必須確保這些資料得到保護。這是法律規定。您的電郵、地址、姓名、電話、錄音或照片均受到保護。

《2020年隱私法》（Privacy Act 2020）是一項專門保護您個人資料的法律。隱私委員辦公室（我們）負責執行落實該項法律。

## 您隨時可以要求查閱自己的個人資料。

根據《私隱法》，您有權要求相關機構提供其持有之關於您的個人資料。您可以向紐西蘭的任何機構、企業或政府部門查詢。如果資料有誤，亦可要求其進行修正。

查詢時應清楚說明您需要哪些資料，最好是具體到某個時間段。

您可以透過發送電郵、信件、致電或親自前往的方式查詢以獲取自己的個人資料。一般情況下，對方會在 20 個工作日內回覆。

大多數情況下，取得自己的個人資料不需要付費。

您可以藉助我們網站上的「AboutMe」線上表格與企業及機構進行聯絡。您亦可選擇不使用該表格。

「AboutMe」[www.tinyurl.com/RequestYourInfo](http://www.tinyurl.com/RequestYourInfo) 將要求您填寫姓名及聯絡方式。您可以在此找到想要聯絡的部分機構的電郵地址。您亦需填寫想要查詢哪些資料。請注意，我們不會為您的申請儲存副本，因此您需要自行保留相關資訊。

## 我的個人資料已經外洩！

首先，應與您認為有可能洩露私隱的機構聯絡，嘗試自行解決問題。

如果聯絡相關機構未能解決，您可以聯絡我們。我們或許能提供幫助。

## 向隱私專員進行投訴。

無論年齡或處境如何，紐西蘭所有人都享有隱私權。提出隱私相關投訴是免費的。

您可以透過我們的網站 [www.privacy.org.nz](http://www.privacy.org.nz) 或致電 0800 803 909 進行投訴。

您是否為聾人、聽障人士、視聽障人士、語言障礙人士，或說話困難？紐西蘭中繼服務 [www.nzrelay.co.nz](http://www.nzrelay.co.nz) 可以為您提供協助。

## 提出隱私相關投訴是免費的。



0800 803 909  
[privacy.org.nz](http://privacy.org.nz)

# Did you know you have privacy rights?

Organisations who store any information that can identify you must protect it. It's the law. Your email, address, name, phone number, recordings, or photos of you are all protected.

The Privacy Act 2020 is the law that protects your personal information. It's the job of the Office of the Privacy Commissioner (that's us) to enforce that law.

## You can always ask for your own information.

The Privacy Act gives you the right to ask for personal information that organisations hold about you. You can ask any organisation, business, or government agency in New Zealand. You can also ask them to correct your information if it's wrong.

When you ask, you should be clear and it also helps to tell them the time period you're asking about.

You can ask for your information by email, letter, phone, or in person. You should hear back within 20 working days.

Most times you should get your information for free.

Our website has an online form called 'AboutMe' that might help you contact businesses and organisations. You don't have to use this form.

'AboutMe' [www.tinyurl.com/RequestYourInfo](http://www.tinyurl.com/RequestYourInfo) will ask for your name and contact details. It has email addresses for some of the organisations that you might be trying to contact. It also asks you to write out what information you want to know. We will not get a copy of your request, so you need to keep the details.

## My personal information got leaked!

First you need to contact the organisation who you think breached your privacy and try to fix the problem yourself.

If contacting the organisation doesn't work, then you can contact us. We may be able to help.

## Make a complaint to the Privacy Commissioner.

Everyone in New Zealand, regardless of their age or situation, has privacy rights. It's free to make a privacy complaint.

You can complain through our website [www.privacy.org.nz](http://www.privacy.org.nz) or by calling 0800 803 909.

Are you deaf, hard of hearing, deafblind, have a speech impairment, or find it hard to talk? The New Zealand Relay Service at [www.nzrelay.co.nz](http://www.nzrelay.co.nz) can help you.

## It's free to make a privacy complaint.



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