

Examples of how you'd like your complaint resolved



NOTE: we need to see evidence that you've told the agency what you want them to do to fix your complaint. Be reasonable and don't abuse them.

Just because you ask doesn't mean you will get. We can not force agencies to give you anything.

EXAMPLE

I want a written apology from Invented Agency and three free appointments.

EXAMPLE

I want Made Up Mechanics to send me the CCTV footage I asked for ages ago.

EXAMPLE

I want Fake Company to delete the video from YouTube and post an apology on the community Facebook page before the end of August.

EXAMPLE

I need Fake Organisation to put an apology on their website and to give me \$2000 for my distress.

EXAMPLE

Made Up Business needs to pay for my counselling sessions, give me an apology letter from their CEO, and give me \$1500.