

Regulatory Action and Compliance

Our decision factors

inform our interventions

and the tools we use

EXTENSIVE
WIDESPREAD
SIGNIFICANT
SENSITIVE
WILFUL
NEGLIGENT
REPETITIVE

We take enforcement action where appropriate.

- Access directions
- Compliance notices
- Prosecution

DIRECT AND ENFORCE

We investigate matters affecting the privacy of individuals and make recommendations and public statements about key issues.

- Investigations into individual complaints
- Public interest investigations
- Public statements
- Referral to the Director of Human Rights Proceedings

ENCOURAGE COMPLIANCE

We work with businesses and organisations to resolve disputes early, improve privacy practice, and advocate for the right to privacy.

- Early dispute resolution
- Compliance advice
- Policy advice
- Assurance reporting
- Public advocacy

ADVISE

We encourage compliance through advice, education, and promoting good privacy practice.

- Delivering public seminars and education
- Commissioner visits across the motu
- Responding to individual and agency enquiries
- Developing education modules
- Publishing case notes, decision notes, blog posts, guidance and other material
- Engaging with media and social media
- Making written and oral submissions

EDUCATE



Public interest



Seriousness



Conduct

