

COMPLIANCE TEAM

862
notifications



439
not serious harm

423
serious harm

4

FORMAL LETTERS

For a failure to notify the Commissioner of a notifiable breach as soon as practical.

2

DRAFT COMPLIANCE NOTICES

- One for a failure to notify OPC of a notifiable breach and failure to notify affected individuals.
- One for a failure to notify affected individuals.

20

PROACTIVE INVESTIGATION/EQUIRIES

Started in response to queries, complaints, tip-offs or media queries. These aren't compliance investigations under the Act.

TOPICS OF OUR WORK INCLUDED

- Use of technology including body cams and CCTV to reduce theft in the retail context.
- Unauthorised information sharing between agencies.
- Over collection of information in application processes – often in the rental sector / housing sector context.
- Unauthorised access and sharing of information by employees (employee browsing).
- Data retention issues.
- Two protected disclosures – people that were whistleblowers to OPC.

WE ALSO

- Generated change in operations and privacy practice.
- Educated.
- Wrote guidance.

AND ONGOING MONITORING OF

- Police's work to meet the requirements of the compliance notice.



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COMPLIANCE INVESTIGATION

Under the Act into a privacy breach reported by Latitude Finance NZ Ltd.

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COMMISSIONER'S INQUIRY

Into the trial use of facial recognition technology at selected Foodstuffs North Island supermarkets.