



# Spark submission on the Revocation and Replacement of the Telecommunications Information Privacy Code

## Public Version

Privacy Commissioner

26 August 2020

1. Spark welcomes the opportunity to submit on the Revocation and Replacement of the Telecommunications Information Privacy Code. We note the changes to the Telecommunications Information Privacy Code (the Code) will come into force at the same time as the Privacy Act 2020.
2. We are comfortable that the proposed drafting changes reflect the changes required under the new Act.
3. The current version of the Code published by the Privacy Commissioner incorporates explanatory notes. These have proved extremely helpful for understanding and interpreting the document. We would be keen to see this approach continued in the updated version of the document as we suspect they result in improved consistency and compliance across the industry.
4. We note one apparent typo in Rule 7 (6) – we believe the word ‘receives’ should be ‘refuses’. This would make it consistent with Rule 6 (3) so that under Rule 7 (6) a telecommunications agency should only need to advise the individual of the complaints process where it refuses to make the correction requested.

[ends]